

COMING SOON:

# THE NCASS SMS VERSION 2.0

The NCASS Safety Management System (SMS) has been developed to support independent food and drink businesses to comply with food safety, Health & Safety and fire safety regulations. The system is exclusively for members and has been tailored to suit the specific needs of independent food and drink businesses. As part of our commitment to improve our products and services to enable members to be fully confident in their compliance, we updated the previous Due Diligence system in October 2022. Version 1.0 of the new SMS saw important updates to the content as well as the provision of more in-depth risk assessments to support legal compliance and continued best practice.

To ensure that we continue to support you in the best possible way, we sought feedback on Version 1.0 and made further improvements with the launch of Version 1.1 in March 2023. Since then, we have continued to gather feedback to gain a deeper understanding of how the SMS is practically used, including its functionality and durability, whether working at a festival, catering a wedding or during a busy Saturday service in a restaurant. We have collated this feedback and we are now pleased to announce that we will be launching Version 2.0 of the NCASS SMS later this year.



Your feedback has been vital and the suggested improvements have been reflected in the new system, making it more user friendly and adaptable to the specific needs of your business. Version 2.0 of the SMS will provide a more robust and hardwearing Daily Diary by combining all parts of the system together and allow for better customisation of the system to suit the individual needs of your business. Furthermore, we're actively working on incorporating a digital Daily Diary to complement the existing paper-based system and we'll be bringing you more news on this exciting development over the coming weeks.

## WHAT'S CHANGING?

The following changes will be made in Version 2.0 of the NCASS Safety Management System:

- The Safety Management System will now be one large ring bound folder made up of five parts:
  - Introduction and Instructions
  - Compliance Manual
  - Policies and Risk Assessment Storage
  - Daily Diary
  - Additional Resources Section
- The contents of the current ring bound folder will become a Compliance Manual in the form of a hole-punched book that can be taken out and kept separately as needed.
  - There will now be space to store policies and risk assessments in the folder enabling easy access to them when required.
  - The Daily Diary will be moved from a wiro bound book into the ring bound folder and will be simplified with most checklists being moved to the Additional Resources section.
  - The new Additional Resources section will enable you to store all checklists and logs that apply to your business.

The launch of Version 2.0 is a continuation of the enhancements made in Versions 1.0 and 1.1 so you can rest assured that you will receive the same tailored guidance and expertise that you have come to expect from your Safety Management System. Version 2.0 will continue to support you and your business to trade safely and legally and we hope that you enjoy the improvements. As ever, your Account Manager is on hand to provide assistance and support with any enquiries or concerns.

**WE GREATLY APPRECIATE YOUR ONGOING FEEDBACK AND SUPPORT. AS ALWAYS, IF YOU HAVE ANY COMMENTS, SUGGESTIONS OR IDEAS YOU'D LIKE TO SHARE OR THINGS YOU'D LIKE TO SEE, PLEASE DON'T HESITATE TO REACH OUT TO US AT: [OPINION@NCASSORG.UK](mailto:OPINION@NCASSORG.UK)**